



NATIONAL ENERGY ASSISTANCE DIRECTORS' ASSOCIATION

## Summary of State Utility Shut-off Moratoriums

States and utilities moved quickly to suspend utility shut-offs due to nonpayment as low-income households struggle with the loss of income due to illness and job loss as a result of COVID-19 pandemic. State-mandated suspensions on utility shut-offs due to nonpayment as a result of COVID-19 are now in place in 30 states and the District of Columbia. Three states issued moratoriums that have recently expired: Montana, Kansas and New Mexico. Utilities in the other 17 states have issued voluntary moratoriums.

Note: This is a list of all utility actions that NEADA is aware of at the time of release. Questions: Please contact Mark Wolfe: [mwolfe@neada.org](mailto:mwolfe@neada.org) or Cass Lovejoy: [Clovejoy@neada.org](mailto:Clovejoy@neada.org). Please send additions or updates with source documentation to Elizabeth Eagles: [eeagles@neada.org](mailto:eeagles@neada.org).

### Statewide suspensions (30 states & D.C.):

- *State-ordered Suspensions of Gas, Electric, and Water (30 states & DC):* Alaska, Arkansas, California, Colorado, Connecticut, District of Columbia, Hawaii, Illinois, Indiana, Iowa, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Tennessee, Texas, Vermont, Virginia, Washington, Wisconsin, Wyoming
- *Expired State-ordered Suspensions of Gas, Electric, and Water (3 states):* Kansas, Montana, New Mexico
- *State-ordered Suspensions of Telecom (13 states & DC):* Alaska, California, District of Columbia, Hawaii, Indiana, Kentucky, Louisiana, Maine, Maryland, New Hampshire, Pennsylvania, Vermont, Washington, Wyoming
- *Expired State-ordered Suspensions of Telecom (2 states):* Kansas, Montana

### States without suspensions/with voluntary suspensions (17 states):

- *States Without Mandatory Suspensions (17 states):* Alabama, Arizona, Delaware, Florida, Georgia, Idaho, Minnesota, Missouri, Nebraska, Nevada, North Dakota, Ohio, Oklahoma, Oregon, South Dakota, Utah, West Virginia  
*Note:* Though these states have no official moratorium, all 17 of them have some form of voluntary moratorium which varies depending on the state and the specific utility provider
- *Voluntary Individual Utility Suspensions (50 states):* The Edison Electric Institute (EEI) has announced that all its member companies will voluntarily suspend disconnections in response to the pandemic. A full list of EEI member utilities is available [here](#). The American Gas Association (AGA) has announced that its member companies are committed to working with state public utility commissions to “appropriately suspend disconnecting customers from their natural gas service.” A full list of AGA members is available [here](#).

The calendar of moratorium expiration dates are as follows:

**Table 1: State-ordered Utility Shut-off Moratoriums on Gas, Electric, and Water**

Moratorium end date	Count of states	States
<b>Expired</b>	3	Montana, Kansas, New Mexico
<b>13-Jun</b>	2	Michigan, Texas
<b>14-Jun</b>	3	Colorado, Mississippi, Virginia
<b>15-Jun</b>	1	New Hampshire
<b>27-Jun</b>	1	Illinois
<b>30-Jun</b>	2	Indiana, Hawaii
<b>1-Jul</b>	2	Iowa*, Maryland
<b>17-Jul</b>	1	Rhode Island
<b>28-Jul</b>	1	Washington
<b>29-Jul</b>	1	North Carolina
<b>31-Jul</b>	1	Vermont
<b>15-Nov</b>	1	Alaska
<b>Until end of emergency or further announcements</b>	14	Arkansas, California, Connecticut, Kentucky, Louisiana, Maine, Massachusetts, New Jersey, New York, Pennsylvania, South Carolina, Tennessee, Wisconsin, Wyoming
<b>Until 15 days after end of emergency</b>	1	District of Columbia
<b>States without state-ordered moratorium</b>	17	Alabama, Arizona, Delaware, Florida, Georgia, Idaho, Minnesota, Missouri, Nebraska, Nevada, North Dakota, Ohio, Oklahoma, Oregon, South Dakota, Utah, West Virginia
<b>Total</b>	<b>51</b>	

\*Municipal utilities/electric cooperatives resumed disconnections on May 28; investor-owned utilities rate-regulated by IUB resume disconnections on July 1

**Table 2: Proportion of U.S. Population Covered by Gas, Electric, and Water Moratoriums**

	# of U.S. population	% of U.S. population
<b>With state-ordered moratorium</b>	231,822,453	70.6%
<b>Without state-ordered moratorium</b>	96,417,070	29.4%